OptumRx

Subcontractor List

As a comprehensive PBM with a strong clinical department and in-house home delivery service and specialty pharmacy operations, we make limited use of outsourcing and subcontracted services. Aside from our contracts with retail pharmacies and select distribution for specialty pharmacy operations, we work with the external vendors listed below to provide seamless, enhanced support to our customers and their members. These vendors are selected based on their abilities to meet the demands of our business, as evidenced through a rigorous RFP process. These vendors may include the following:

- [redacted]

Additionally, we work with the following IROs to comply with federal rotating IRO external review requirements:

- Advanced Medical Reviews (AMR), located in Los Angeles, CA
- Medical Evaluation Specialists (MES) Peer Review Services, located in Norwood, MA
- Medical Review Institute of America Inc. (MRIoA), located in Salt Lake City, UT
- MCMC, LLC, located in Quincy, MA

We have a Master Services Agreement (MSA) in place with each subcontractor that covers Confidentiality, Security, HIPAA, warranties, Indemnification, Insurance, and government required language. Each vendor is vetted through a due diligence process to cover compliance, risk, capabilities, financial status, and more.